

Map your team's journey of development

Create high-performing teams.

Understand how you, your team, or your whole organization is doing against key performance indicators.

Assess hard-to-measure capabilities and identify areas for improvement.

Monitor team success so they can continually improve.

Improve cross-functional working and help your teams work more closely together.

"To create an environment where great customer service was the norm, we needed to bring about a big change in the team.

Each person had a chance to take a fresh look at how they performed, their contributions to the dynamics of the team and how they could improve their performance. Insights Navigator Team Profiles enabled us to track progress and monitor areas for improvement. As these teams are constantly in contact with our customers, it was imperative they realize the vital role they play"

Dave Hutley, Customer Service & Supply
Mgr.
Phillips Lighting



Prepare for and respond to the Defining Moments that can dramatically impact team performance

Improve rapport, relationships and productivity and enable teams to achieve their collective goals

How it Works

Insights Navigator is a powerful development tool used to measure capability against key performance indicators.

Navigating Team Effectiveness enables teams to measure their performance against eight critical success factors and 32 underlying issues for high-performance teams.

- Measurement
- Working Methods
- Cohesion
- Trust
- Collaboration
- Agility
- Shared Purpose
- Results Orientation

Each team member completes a 42-statement evaluator to provide their assessment of the strengths and challenges of the team. The results are combined to create a team analysis.

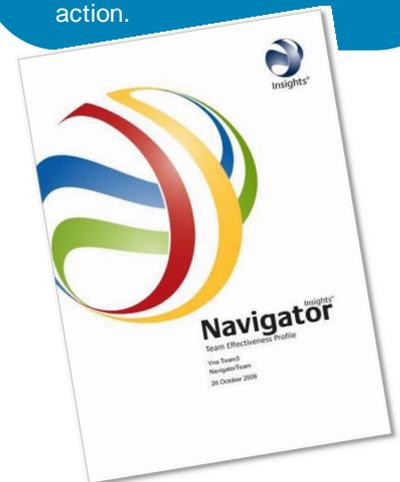
The highly visual, engaging and accessible format of the Navigator's profile helps teams to identify areas of effectiveness and areas of challenge or "trouble-spots". Receiving this insight in the context of team goals and key projects can help the group quickly identify where to focus attention for greater return.

This process can be repeated over time to track progress against team development plans, adjust the focus where necessary and to celebrate collective success.

- Prepare for and respond to the Defining Moments that can dramatically impact team performance.
- Improve rapport, relationships and productivity and enable teams to achieve their collective goals.
- Focus on the issues and challenges that are most critical to the team's success.
- Confront problems, inspire success and unlock potential when your team needs it most.
- Monitor the team's strengths and challenges and create action plans for continuous improvement.
- Adopt a dynamic, contemporary and proven model for Team Effectiveness that will live and breathe within your organization.

Summary

- Produces a comprehensive analysis of the team's strengths and challenges
- Enables the team to focus effort on improving those areas deemed most vital to the achievement of their objectives, and to celebrate success
- Helps teams reach the 'norming and performing' stages of teamwork at an early stage
- Encourages a supportive and understanding team culture
- Enables benchmarking with other internal or external teams
- High-impact, visual style which can be quickly and easily understood and translated into action.



Our Clients Say:

"The process has been a rich source of information during the gap analysis phase of our project. The development we are undertaking has been underpinned by the alignment of the Insights tool with our own global leadership model. Its uniqueness lies in the "new language" we have all adopted readily to describe our behaviours, beliefs and values on an ongoing basis. The facilitation and delivery has been excellent"

Peter Gash,
3M Corporate

